

# **Overview of Diverse Communities in Peel & the Services Available**

**May 17<sup>th</sup>, 2007**

**Prepared for: Multicultural Inter-Agency  
Group of Peel ( MIAG )**

**Prepared by: Srimanta Mohanty, Ph.D.**

**The Social Planning Council of Peel**

## Outline of Presentation

- **To provide a comparative analysis of cultural characteristics of the different neighbourhoods (15) in Peel Region.**
- **To provide information about services available to diverse communities in Peel.**

# 2006 Census Release Topics and Dates

2007

Release no. 1: Tuesday, March 13, 2007

Population and dwelling counts

Release no. 2: Tuesday, July 17, 2007

Age and sex

Release no. 3: Wednesday, September 12, 2007

Marital status (including common-law status)

Families and households

Housing and shelter (including dwelling characteristics)

Release no. 4: Tuesday, December 4, 2007

Language

Mobility and migration

Immigration and citizenship

# 2006 Census Release Topics and Dates

2008

Release no. 5: Tuesday, January 15, 2008

Aboriginal peoples

Release no. 6: Tuesday, March 4, 2008

Labour (including labour market activity, industry and occupation)

Place of work and commuting to work (including mode of transportation)

Education

Language (including language of work)

Release no. 7: Wednesday, April 2, 2008

Ethnic origin and visible minorities

Release no. 8: Thursday, May 1, 2008

Income and earnings

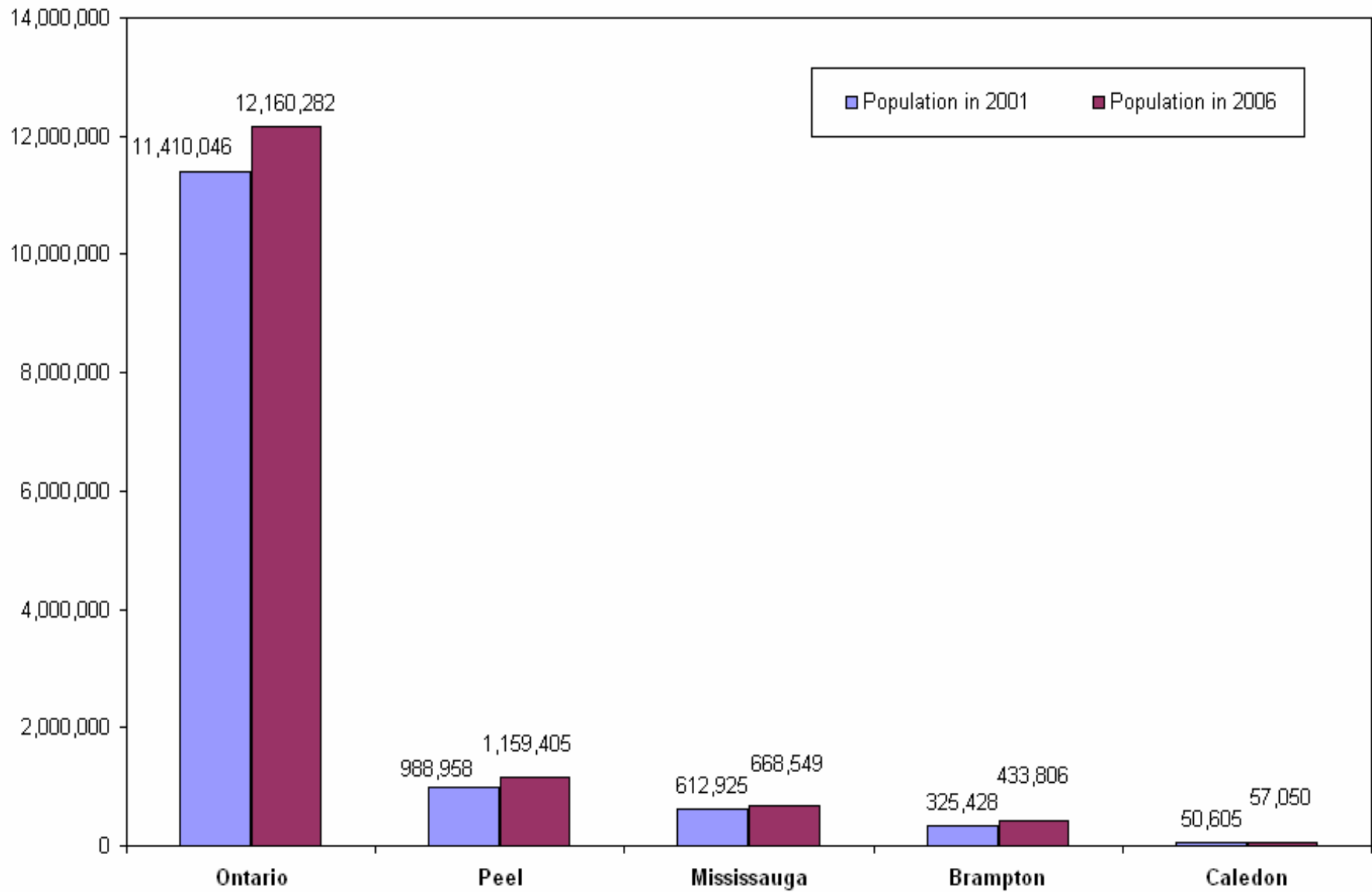
Housing and shelter costs

## **Background**

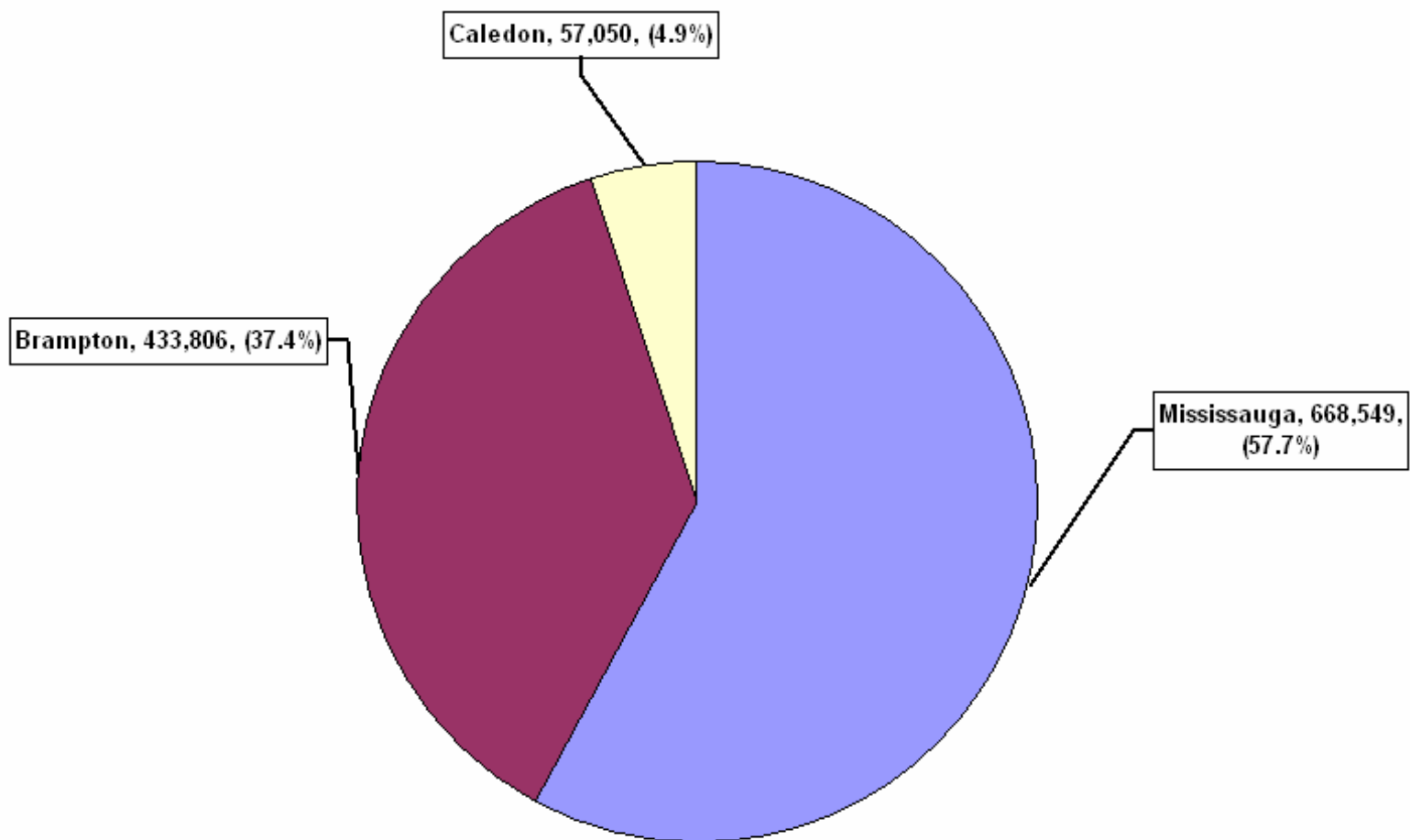
**(Source: Statistics Canada, Census 2006)**

- **Peel is one of the fastest growing regions in Canada, with over one million people (1,159,405).**
- **People in Peel make up 9.5% of the Ontario population and 3.7% of the total Canadian population.**

POPULATION SIZE: ONTARIO, PEEL, MISSISSAUGA, BRAMPTON & CALEDON, 2001 & 2006

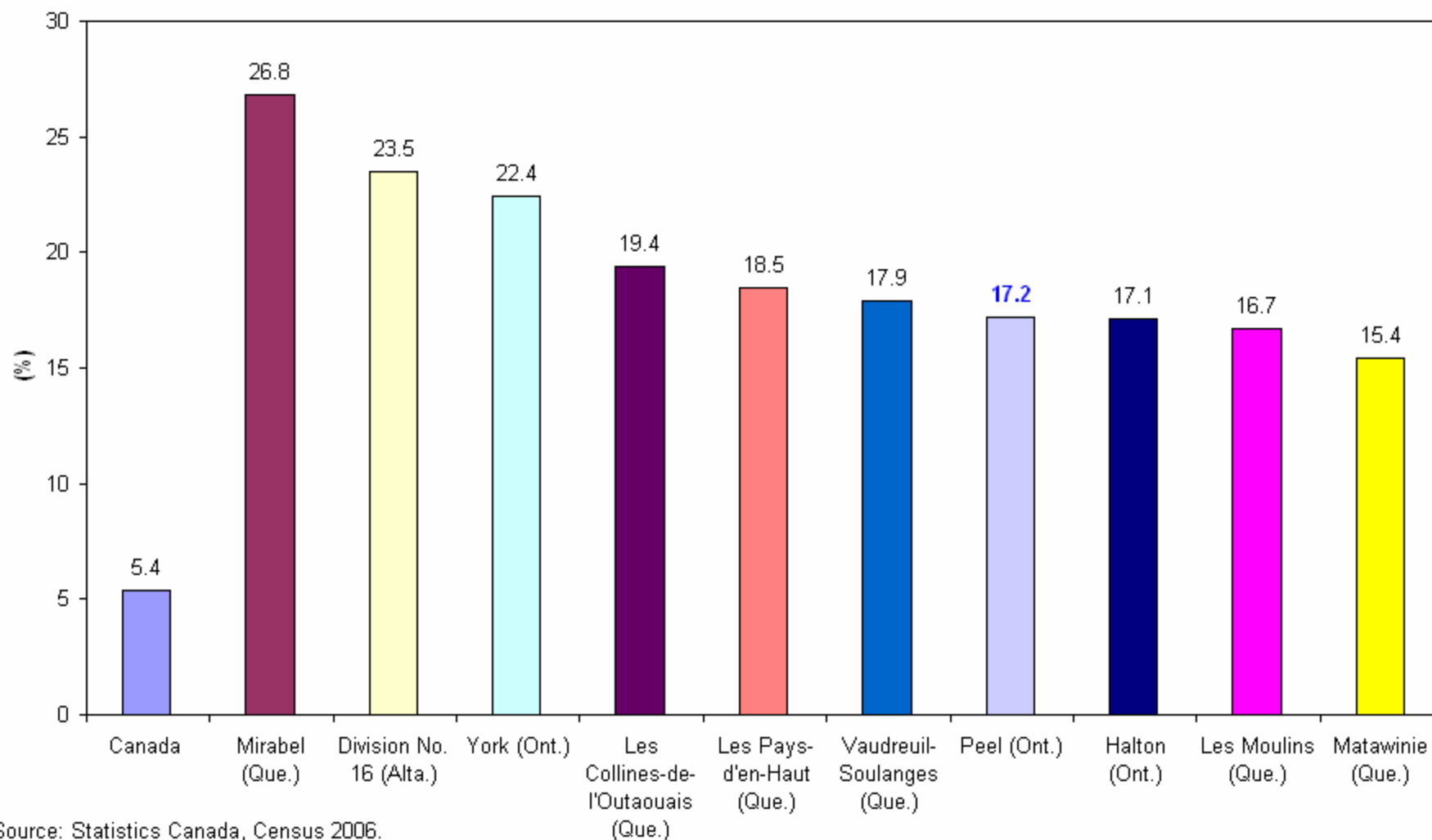


Distribution of the Population in Peel by Municipality, 2006



Source: Statistics Canada, Census 2006.

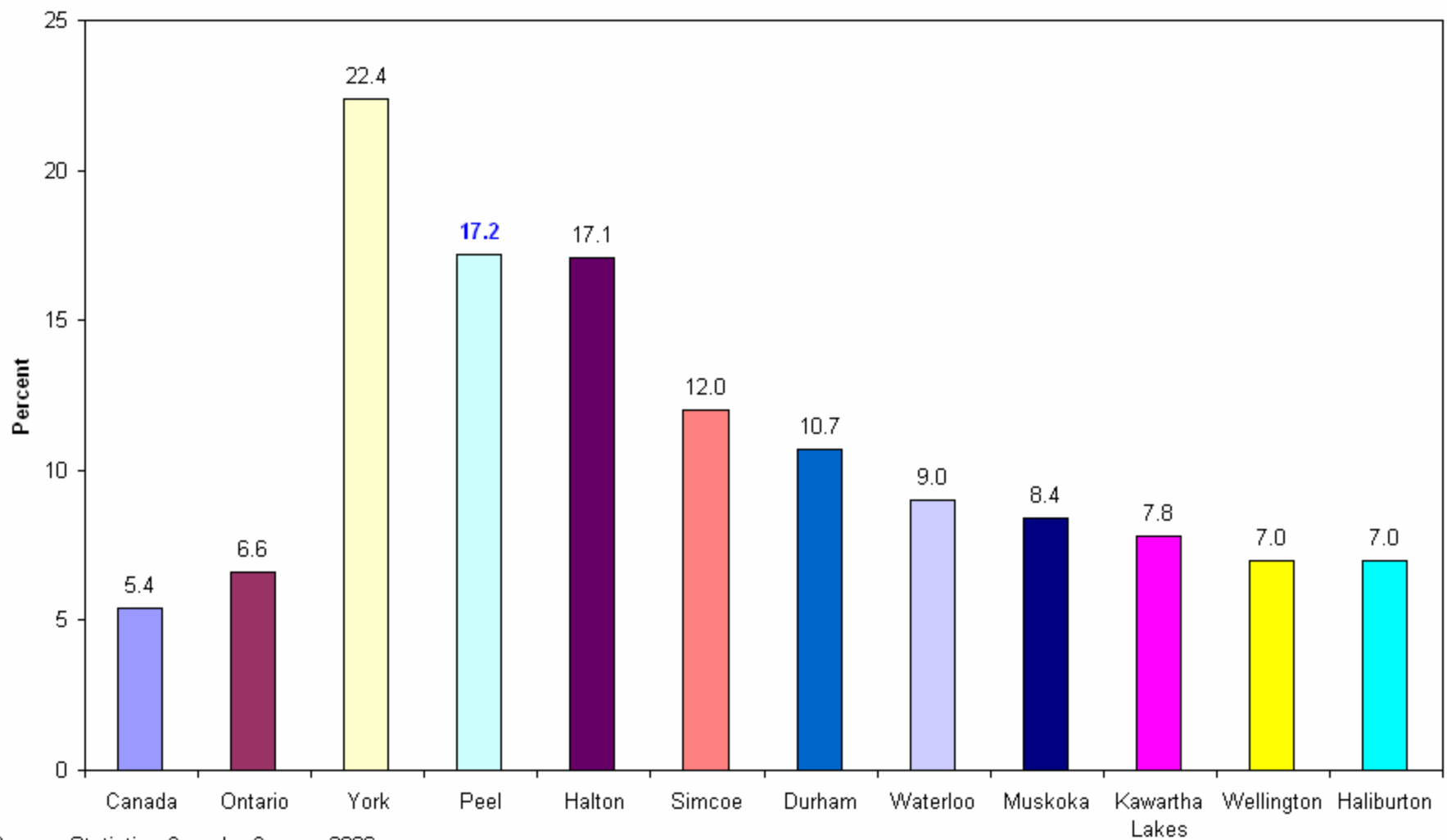
### Population Growth between 2001 & 2006 by the Top 10 Fastest Growing Regions in Canada



Source: Statistics Canada, Census 2006.

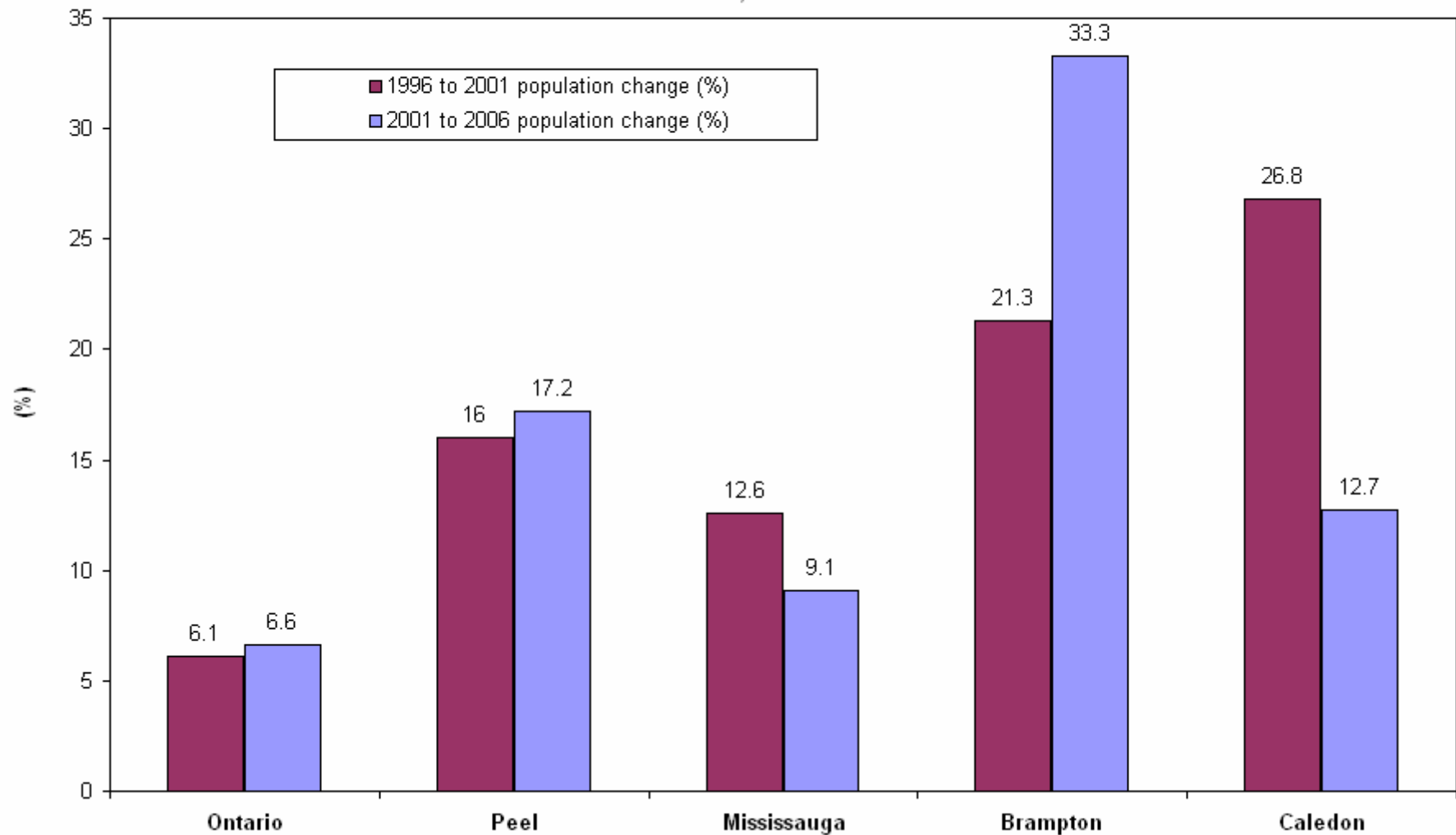


### Population Growth between 2001 and 2006 by the Top 10 Fastest Growing Regions (Census Divisions) in Ontario, 2006



Source: Statistics Canada, Census 2006.

**Rate of Population Growth:  
Ontario, Peel, Mississauga, Brampton and Caledon,  
1996-2001; 2001-2006**



Source: Statistics Canada, Census 2006.



**PART-1**

**CULTURAL  
DIVERSITY  
IN PEEL, 2001**



# Conceptual Framework

QUALITY  
OF LIFE  
(QOL)

Cultural  
Diversity

Social

Health

Economic

Environment

## Conceptual Framework

### Definition (Cultural Diversity):

“Cultural diversity refers to different systems of values, beliefs, customs and languages used by different groups of human beings to be in the world and to relate to the world and each other.”

(DeCoito, P. & Williams, L., January, 2004, Module 2, P. 2-7.)

## Conceptual Framework

Definition (Quality of life):

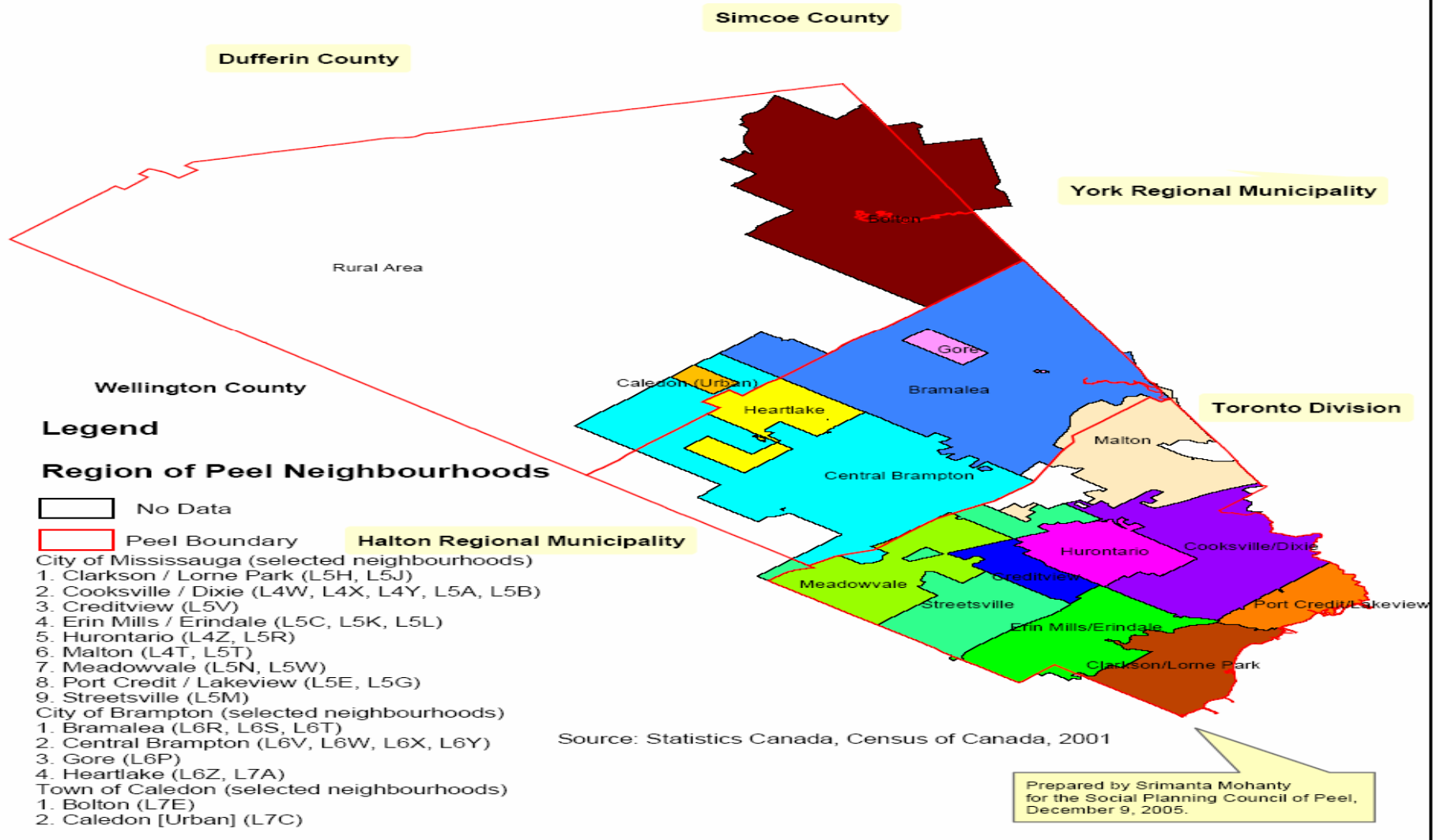
**"The product of the interplay among the social, health, economic and environmental conditions which affect human and social development."**

**(Source: Ontario Social Development Council & Social Planning Network of Ontario, Spring 2000.)**

# Summary of Diversity Trends: Peel, 1996-2001

	1996		2001		% Change between 1996 and 2001
	#	% of Total	#	% of Total	
Total Population	852,526		988,948		16.0%
Immigrants	339,370	40.0%	424,820	43.1%	25.2%
Visible Minorities	265,280	31.2%	379,105	38.5%	42.9%
Persons with Non-English/Non-French First Language (Mother tongue)	277,165	32.6%	369,150	37.5%	33.2%
Religion Reported ** 1991 & 2001	648,010*	88.8%*	870,765	88.4%	34.4%**
Ethnic Groups	Over 93 distinct ethnic groups in Peel				

# Map of Peel Neighbourhoods, 2001



## Legend

### Region of Peel Neighbourhoods

- No Data
  - Peel Boundary
- Halton Regional Municipality**
- City of Mississauga (selected neighbourhoods)
    1. Clarkson / Lorne Park (L5H, L5J)
    2. Cooksville / Dixie (L4W, L4X, L4Y, L5A, L5B)
    3. Creditview (L5V)
    4. Erin Mills / Erindale (L5C, L5K, L5L)
    5. Hurontario (L4Z, L5R)
    6. Malton (L4T, L5T)
    7. Meadowvale (L5N, L5W)
    8. Port Credit / Lakeview (L5E, L5G)
    9. Streetsville (L5M)
  - City of Brampton (selected neighbourhoods)
    1. Bramalea (L6R, L6S, L6T)
    2. Central Brampton (L6V, L6W, L6X, L6Y)
    3. Gore (L6P)
    4. Heartlake (L6Z, L7A)
  - Town of Caledon (selected neighbourhoods)
    1. Bolton (L7E)
    2. Caledon [Urban] (L7C)

Source: Statistics Canada, Census of Canada, 2001

Prepared by Srimanta Mohanty  
for the Social Planning Council of Peel,  
December 9, 2005.



## **HIGHLIGHTS: PEEL'S IMMIGRANT POPULATION, 2001**

- **In 2001, 43.1% of Peel's total population was comprised of immigrants [Ontario (26.8%), and Canada (18.4%).]**
- **Of the three municipalities in Peel, Mississauga has the highest proportion of immigrants: 46.8%, followed by Brampton with 39.9 %, and Caledon with 19.6%.**
- **At the neighbourhood level, the three largest proportions of immigrants are in Malton, 58.9%; Hurontario, 56.3%; and Cooksville/Dixie, 53.6%.**

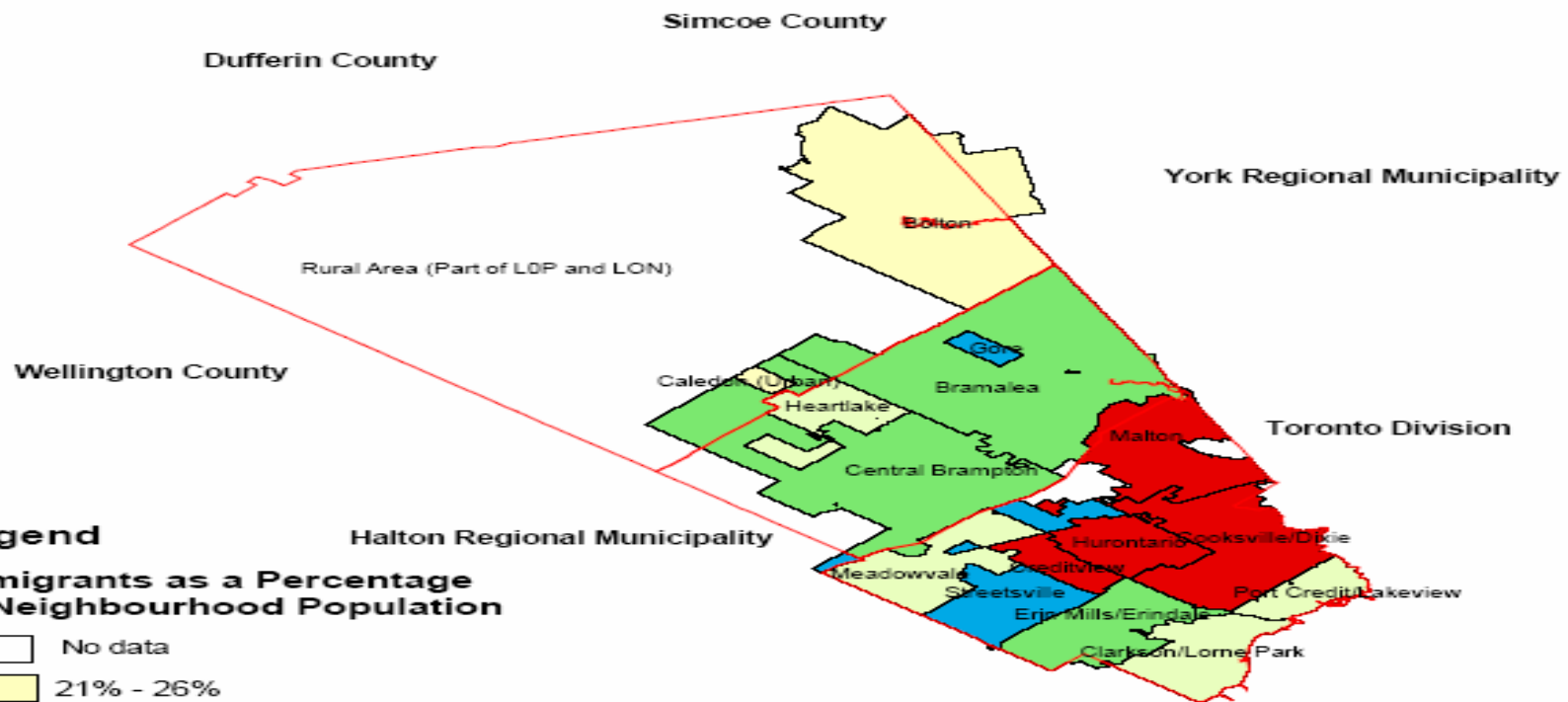
## HIGHLIGHTS: PEEL'S IMMIGRANT POPULATION, 2001 (Cont'd.)

- Top five countries of origin for immigrants in Peel:
  - India, the United Kingdom, Poland, the Philippines, and Jamaica.
- Top three fastest growing immigrant groups in Peel:
  - Pakistani, Indian and Filipino groups.

# Immigrants by Peel Neighbourhoods, 2001

	1996		2001		Rate of change 1996-2001	
	#	%	#	%	#	%
Peel	339,370	40.0	424,820	43.1	85,450	25.2
City of Mississauga	234,860	43.3	285,650	46.8	50,790	21.6
City of Brampton	96,115	36.0	129,280	39.9	33,165	34.5
Town of Caledon	8,385	21.1	9,890	19.6	1,505	17.9
<b>Selected Neighbourhoods</b>						
Clarkson/Lorne Park	13,560	29.6	15,025	32.6	1,465	10.8
Cooksville/Dixie	77,395	50.6	84,420	53.6	7,025	9.1
<b>Creditview</b>	<b>11,085</b>	<b>51.8</b>	<b>20,940</b>	<b>56.8</b>	<b>9,855</b>	<b>88.9</b>
Erin Mills/Erindale	37,380	40	40,150	42.4	2,770	7.4
Hurontario	27,315	51.8	35,205	56.3	7,890	28.9
Malton	21,865	56	24,230	58.9	2,365	10.8
<b>Meadowvale</b>	<b>18,980</b>	<b>30.1</b>	<b>30,270</b>	<b>36</b>	<b>11,290</b>	<b>59.5</b>
Port Credit/Lakeview	9,795	30.7	10,335	31.8	540	5.4
Streetville	17,170	41.4	25,150	45.4	7,980	46.5
Bramalea	39,405	37.6	53,225	41.3	13,820	35.1
Central Brampton	47,140	36.1	62,335	40.5	15,195	32.2
Gore			1,000	44.3		
Heartlake	9,585	30.5	12,625	32.5	3,040	31.7
Bolton	3,650	20.5	5,245	20.5	1,595	43.7
<b>Caledon (Urban)</b>	<b>230</b>	<b>20.2</b>	<b>710</b>	<b>26.1</b>	<b>480</b>	<b>208.7</b>

# Immigrants by Peel Neighbourhoods, 2001



## Legend

### Immigrants as a Percentage of Neighbourhood Population

- No data
- 21% - 26%
- 26.1% - 36%
- 36.1% - 43.1%
- 43.2% - 45%
- 45.1% - 59%
- Peel Boundary

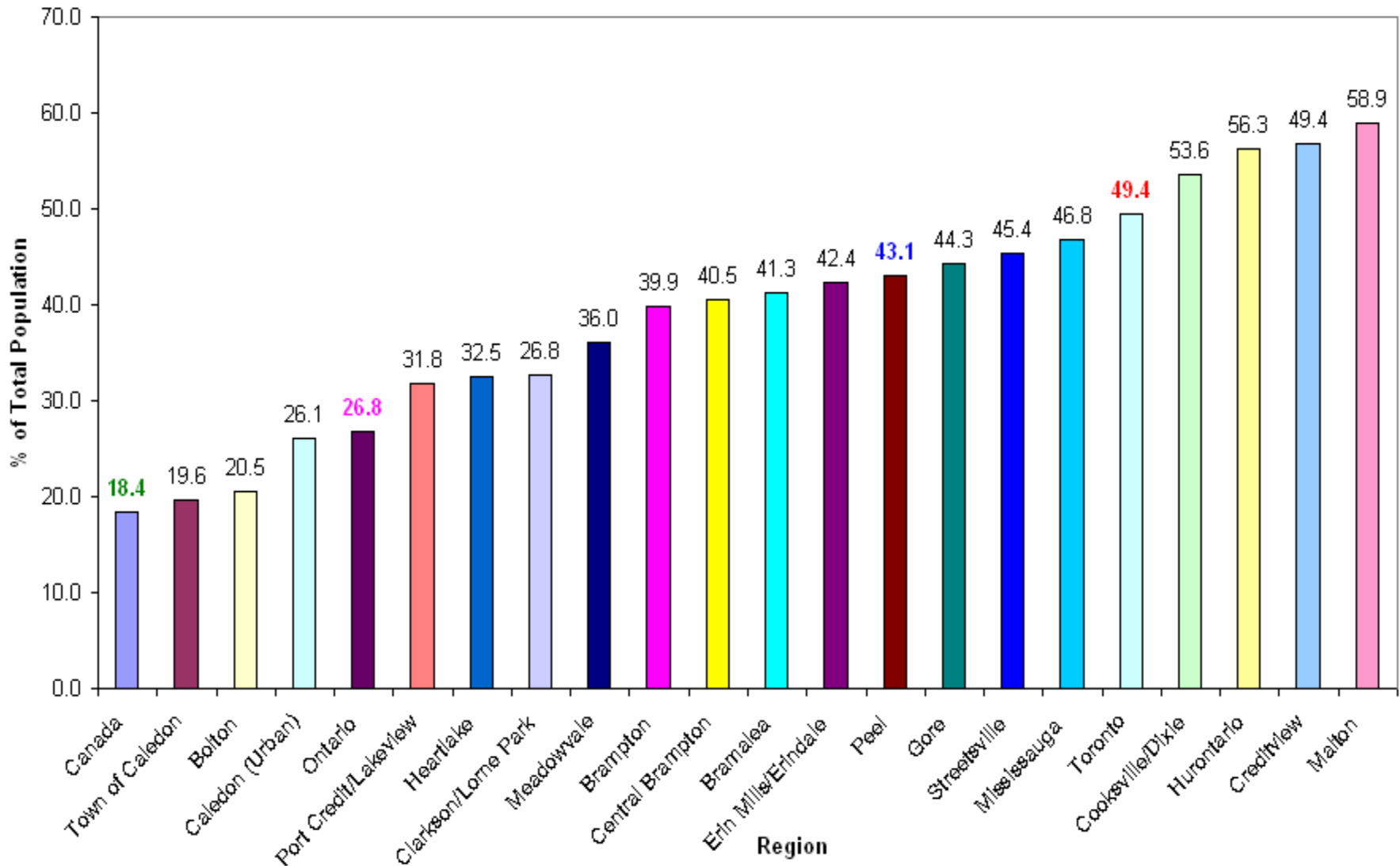
0 5 10 20 Kilometers

**Immigrants (%):**  
Peel (43.1%); Canada (18.4%); Ontario (26.8%).

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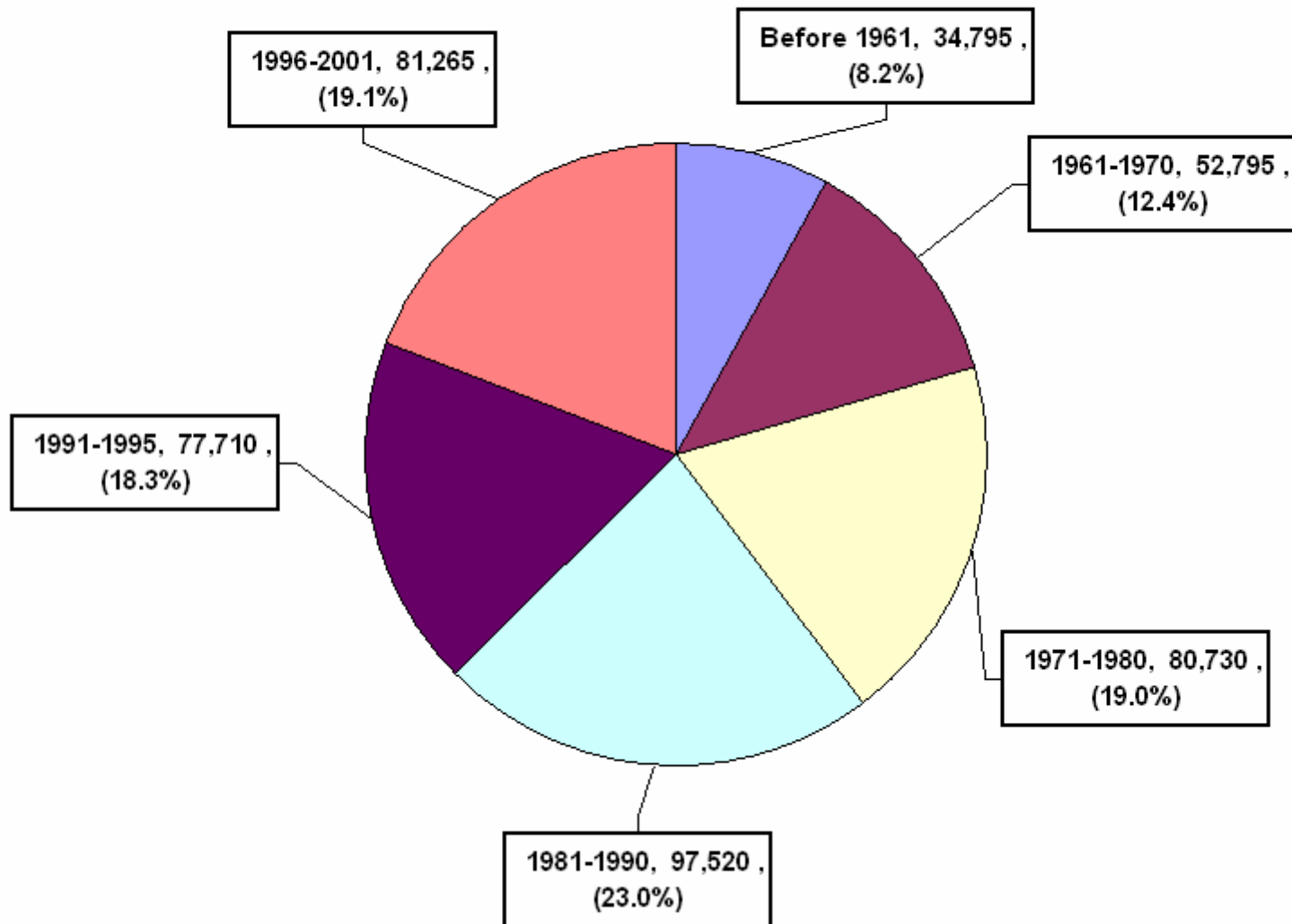
Source: Statistics Canada, Census of Canada, 2001

## IMMIGRANT POPULATION (%)



Source: Statistics Canada, Census of Canada, 2001.

PERIOD OF IMMIGRATION: PEEL, CENSUS 2001



## HIGHLIGHTS: VISIBLE MINORITY GROUPS IN PEEL, 2001

- Peel has 38.5% of its population reporting themselves as visible minorities, compared to 19.1% in Ontario and 13.4% in Canada.
- Mississauga and Brampton have almost equal proportions of visible minorities (40.3% and 40.2% respectively). Only 5% of Caledon's population are visible minorities.
- At the neighbourhood level, Malton, Creditview, and Gore have the highest proportions of visible minorities.

## HIGHLIGHTS: VISIBLE MINORITY GROUPS IN PEEL, 2001 (Cont'd.)

- Top three largest groups of visible minorities in Peel:
  - South Asians, Blacks and Chinese.
- Top three fastest growing visible minority groups in Peel:
  - Koreans, South Asians and Arab/West Asians.



### Visible Minorities: Peel, 1996 & 2001

VISIBLE MINORITY GROUP	1996		2001		Rate of change 1996 – 2001	
	#	%	#	%	#	%
<b>Total Population by Visible Minority Group</b>	<b>849,305</b>	<b>100.0</b>	<b>985,565</b>	<b>100.0</b>	<b>136,260</b>	<b>16.0</b>
Non Visible Minority Population	584,020	68.8	606,455	61.5	22,435	3.8
Visible Minority Population	265,285	31.2	379,110	38.5	113,825	42.9
South Asian	96,735	11.4	155,055	15.7	58,320	60.3
Black	55,875	6.6	70,695	7.2	14,820	26.5
Chinese	34,945	4.1	41,605	4.2	6,660	19.1
Filipino	23,240	2.7	31,625	3.2	8,385	36.1
Arab/West Asian	12,075	1.4	18,800	1.9	6,725	55.7
Latin American	10,345	1.2	14,665	1.5	4,320	41.8
Southeast Asian	9,815	1.2	13,050	1.3	3,235	33.0
Korean	3,130	0.4	5,830	0.6	2,700	86.3
Japanese	2,525	0.3	2,620	0.3	95	3.8
Visible Minorities, n.i.e.	11,215	1.3	18,260	1.9	7,045	62.8
Multiple Visible Minorities	5,385	0.6	6,905	0.7	1,520	28.2

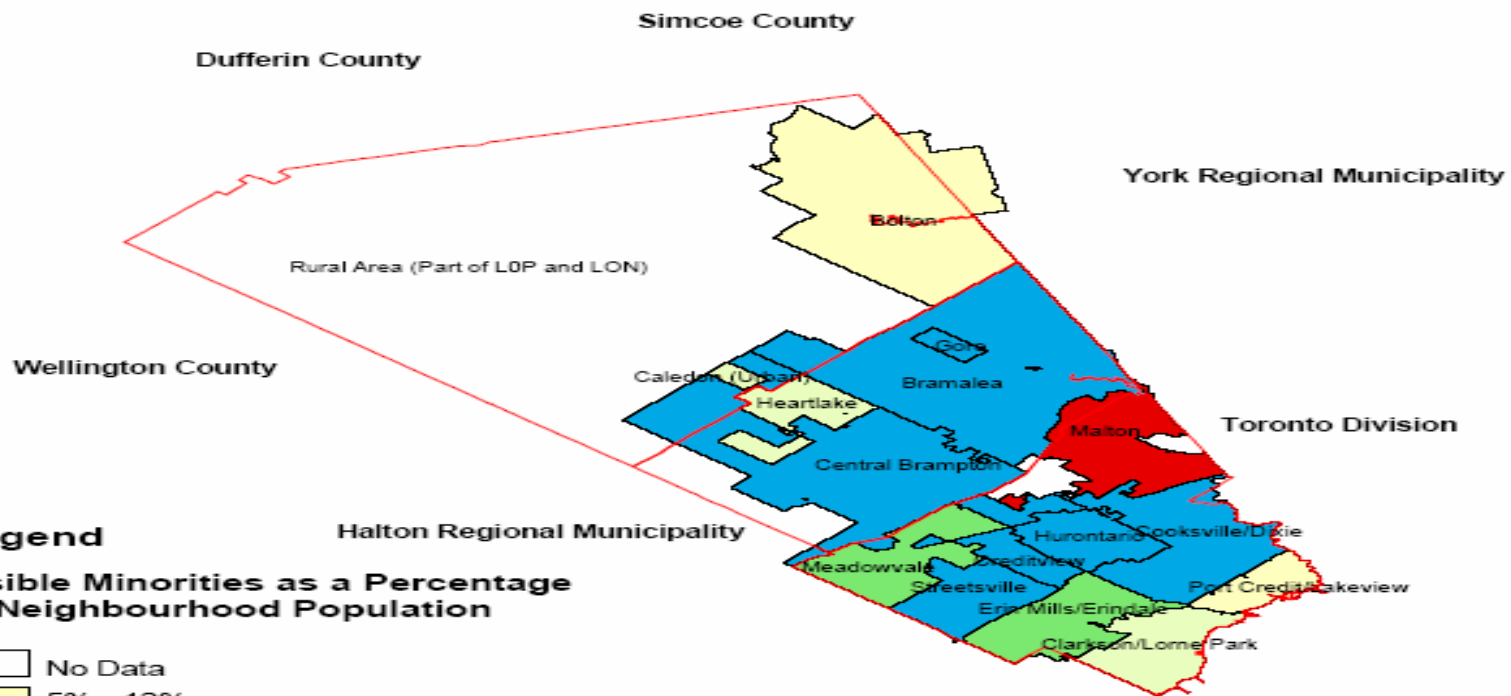
Note: All percentages are calculated using total population as the denominator.

Source: Statistics Canada, Census of Canada, 1996; 2001.

## Visible Minorities by Peel Neighbourhoods, 2001

	1996		2001		Rate of change 1996-2001	
	#	%	#	%	#	%
Peel	265,285	31.2	379,110	38.5	113,825	42.9
City of Mississauga	183,925	33.9	246,325	40.3	62,400	33.9
City of Brampton	79,950	29.9	130,290	40.2	50,340	63
Town of Caledon	1,410	3.6	2,515	5	1,105	78.4
<b>Selected Neighbourhoods</b>						
Clarkson/Lorne Park	6,795	14.8	8,600	18.7	1,805	26.6
Cooksville/Dixie	54,865	35.9	63,125	40.1	8,260	15.1
<b>Creditview</b>	<b>10,875</b>	<b>50.8</b>	<b>22,410</b>	<b>60.8</b>	<b>11,535</b>	<b>106.1</b>
Erin Mills/Erindale	29,260	31.3	34,595	36.5	5,335	18.2
Hurontario	24,975	47.3	34,310	54.9	9,335	37.4
Malton	23,710	60.8	28,375	69	4,665	19.7
<b>Meadowvale</b>	<b>14,255</b>	<b>22.6</b>	<b>26,570</b>	<b>31.6</b>	<b>12,315</b>	<b>86.4</b>
Port Credit/Lakeview	3,645	11.4	4,010	12.3	365	10.0
Streetville	15,225	36.7	24,470	44.2	9,245	60.7
Bramalea	34,205	32.6	55,515	42.8	20,910	61.1
Central Brampton	38,410	29.4	62,160	40.4	23,750	61.8
Gore			1,365	60.4		
Heartlake	7,290	23.2	11,430	29.4	4,140	56.8
<b>Bolton</b>	<b>410</b>	<b>2.3</b>	<b>1,305</b>	<b>5.1</b>	<b>895</b>	<b>218.3</b>
Caledon (Urban)			460	16.8		

# The Visible Minority Population\* by Peel Neighbourhoods, 2001



## Legend

### Visible Minorities as a Percentage of Neighbourhood Population

- No Data
- 5% - 12%
- 12.1% - 29%
- 29.1% - 38.5%
- 38.6% - 61%
- 61.1% - 69%
- Peel Boundary

0 5 10 20 Kilometers

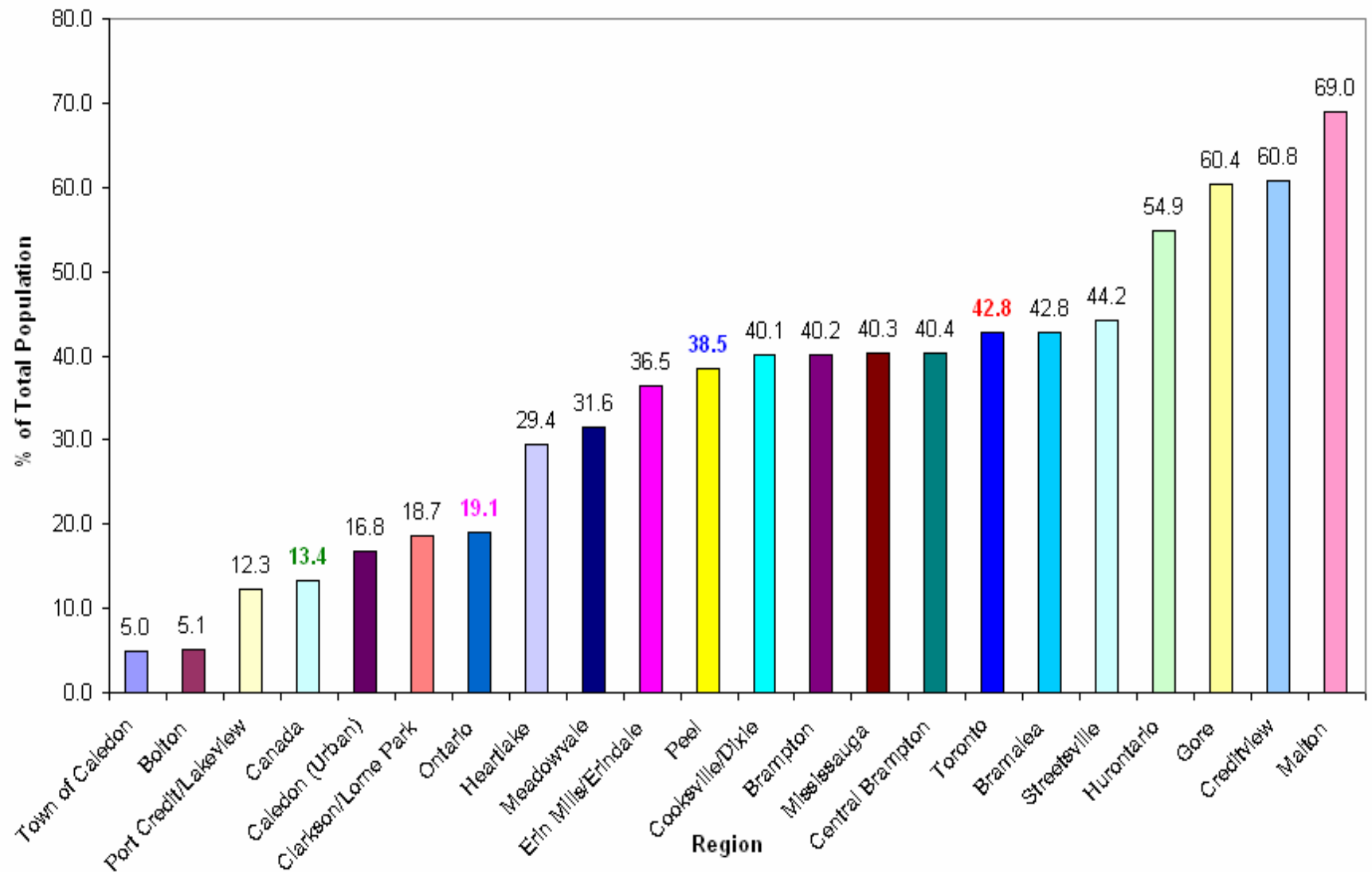
**Visible Minorities (%):**  
Peel (38.5%); Canada (13.4%); Ontario (19.1%).

\* Under the Employment Equity Act of Canada, members of visible minorities are persons, other than Aboriginal persons, who are not white in race or colour.

Source: Statistics Canada, Census of Canada, 2001

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for the Social Planning Council of Peel,  
December 9, 2005.

## VISIBLE MINORITY POPULATION (%), 2001

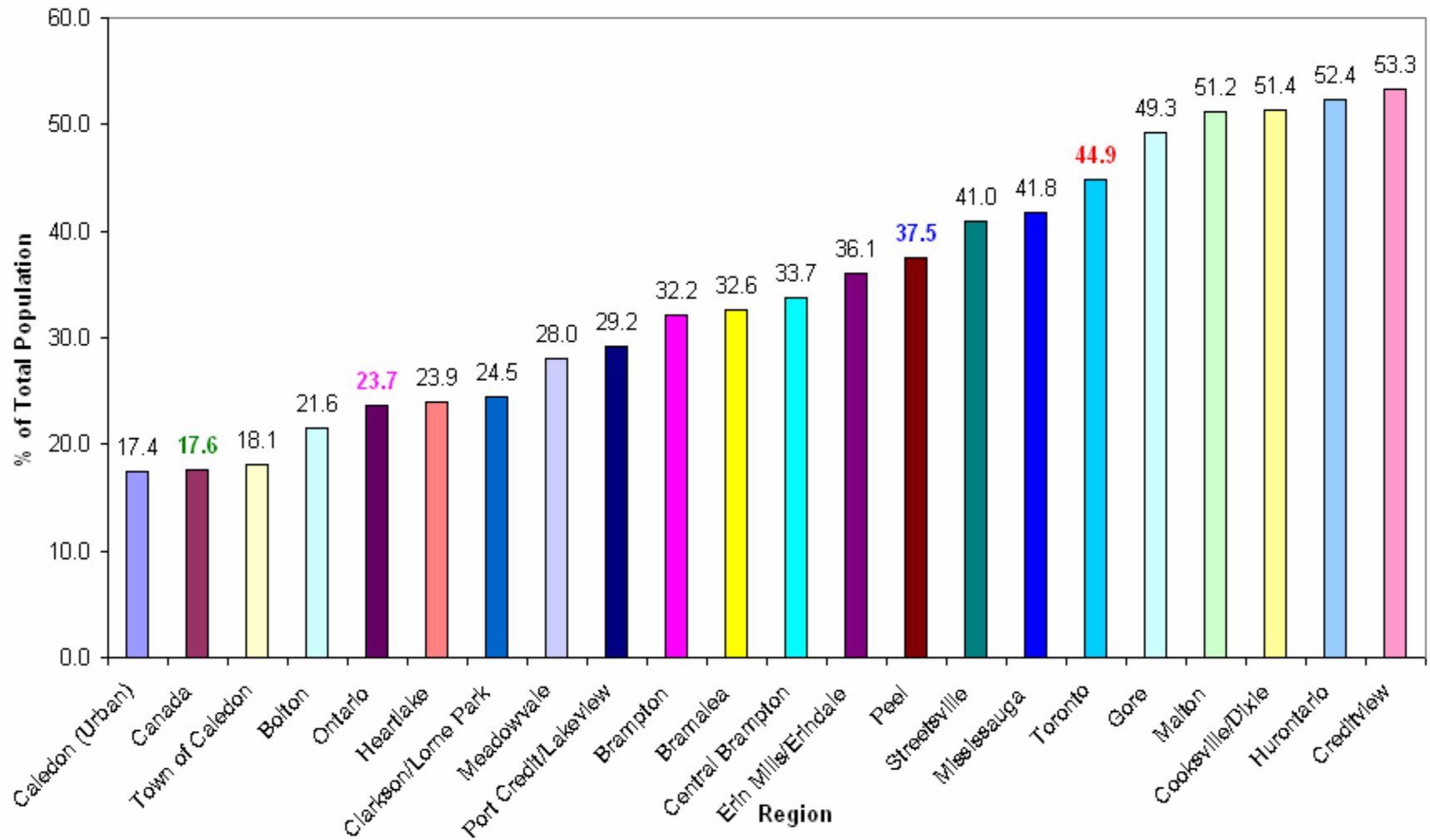


Source: Statistics Canada, Census of Canada, 2001.

## **HIGHLIGHTS: MOTHER TONGUE LANGUAGES, 2001**

- **In 2001, 37.5% of the Peel population reported speaking a non-official language as their mother tongue compared to 23.7% for Ontario.**
- **In Peel, aside from English, the top three mother tongue languages are Punjabi, Polish, and Chinese.**

## People Speaking Non-Official Languages (%), 2001



Source: Statistics Canada, Census of Canada, 2001.

## HIGHLIGHTS: RELIGION IN PEEL, 2001

- Roman Catholics are the largest religious group not only in Peel, but also in Ontario and Canada.
- Many of the neighbourhoods in Peel have Islam, Hinduism and Sikhism as their second and third largest religious groups.
- Of all the neighbourhoods in Peel, the only one that does not have “Roman Catholicism” as its major religious group, is Gore. There, the number one religious group is the Sikhs, followed by Roman Catholics and Hindus.

### Religion: Peel and Ontario, 2001

		PEEL			ONTARIO		
		Total	Male	Female	Total	Male	Female
<b>Total- Religion</b>	<b>#</b>	<b>985,565</b>	<b>487,840</b>	<b>497,730</b>	<b>11,285,54</b>	<b>5,529,150</b>	<b>5,756,400</b>
Catholic	#	392,640	192,060	200,580	3,911,760	1,891,660	2,020,100
% of Total Pop	%	39.8%	39.4%	40.3%	34.7%	34.2%	35.1%
Protestant	#	242,940	114,360	128,575	3,935,745	1,841,175	2,094,565
% of Total Pop	%	24.6%	23.4%	25.8%	34.9%	33.3%	36.4%
Christian Orthodox	#	24,000	12,120	11,880	264,055	132,490	131,570
% of Total Pop	%	2.4%	2.5%	2.4%	2.3%	2.4%	2.3%
Christian n.o.s.	#	29,750	14,310	15,445	301,935	144,215	157,720
% of Total Pop	%	3.0%	2.9%	3.1%	2.7%	2.6%	2.7%
Muslim	#	53,470	27,490	25,980	352,525	181,935	170,595
% of Total Pop	%	5.4%	5.6%	5.2%	3.1%	3.3%	3.0%
Jewish	#	2,635	1,285	1,350	190,795	92,920	97,875
% of Total Pop	%	0.3%	0.3%	0.3%	1.7%	1.7%	1.7%
Buddhist	#	14,985	7,245	7,740	128,320	61,100	67,220
% of Total Pop	%	1.5%	1.5%	1.6%	1.1%	1.1%	1.2%
Hindu	#	46,965	23,520	23,450	217,560	109,580	107,975
% of Total Pop	%	4.8%	4.8%	4.7%	1.9%	2.0%	1.9%
Sikh	#	58,315	29,865	28,445	104,790	53,390	51,395
% of Total Pop	%	5.9%	6.1%	5.7%	0.9%	1.0%	0.9%
Eastern Religions	#	2,345	1,080	1,265	17,785	8,745	9,035
% of Total Pop	%	0.2%	0.2%	0.3%	0.2%	0.2%	0.2%
Other Religions	#	775	380	395	18,985	8,530	10,455
% of Total Pop	%	0.1%	0.1%	0.1%	0.2%	0.2%	0.2%
No Religious Affiliation	#	116,740	64,130	52,615	1,841,290	1,003,405	837,885
% of Total Pop	%	11.8%	13.1%	10.6%	16.3%	18.1%	14.6%

Source: Statistics Canada, Census of Canada, 2001.



# Cultural Diversity Indicators by Peel Neighbourhoods, 2001

Neighbourhood	Immigrants (%)	Visible Minority Population (%)	People Speaking Non-official Languages (%)	Religion Reported (%)
Clarkson/Lorne Park	32.6	18.7	24.5	84.3
Cooksville/Dixie	53.6	40.1	51.4	89.0
Creditview	56.8	60.8	53.3	87.2
Erin Mills/Erindale	42.4	36.5	36.1	87.4
Hurontario	56.3	54.9	52.4	89.8
Malton	58.9	69.0	51.2	94.7
Meadowvale	36.0	31.6	28.0	88.0
Port Credit/Lakeview	31.8	12.3	29.2	85.5
Streetsville	45.4	44.2	41.0	86.6
Bramalea	41.3	42.8	32.6	89.2
Central Brampton	40.5	40.4	33.7	89.2
Gore	44.3	60.4	49.3	94.2
Heartlake	32.5	29.4	23.9	87.9
Bolton	20.5	5.1	21.6	87.0
Caledon (Urban)	26.1	16.8	17.4	89.5

# Cultural Diversity Index by Peel Neighbourhoods, 2001

Neighbourhood	Cultural Diversity Index (CDI)	Rank
Malton	0.0244	1
Gore	0.2014	2
Hurontario	0.2777	3
Cooksville/Dixie	0.3756	4
Creditview	0.3939	5
Bramalea	0.4772	6
Central Brampton	0.4837	7
Streetsville	0.5106	8
Erin Mills/Erindale	0.5361	9
Meadowvale	0.6091	10
Heartlake	0.6647	11
Caledon (Urban)	0.7584	12
Port Credit/Lakeview	0.7806	13
Clarkson/Lorne Park	0.8116	14
Bolton	0.8751	15

# Cultural Diversity Index (CDI) by Peel Neighbourhoods, 2001



Simcoe County

Dufferin County

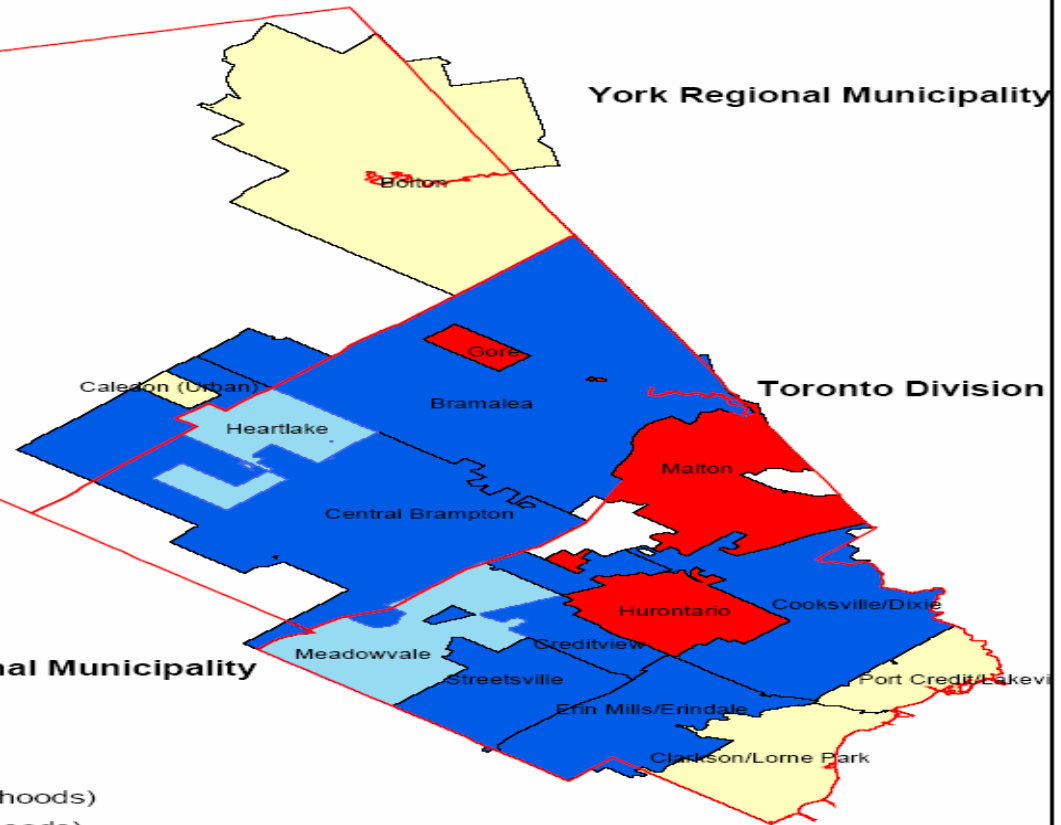
York Regional Municipality

Rural Area (Part of L0P and LON)

Wellington County

Caledon (Urban)

Toronto Division



## Legend

### Cultural Diversity Index (CDI)

- No data
- 0.02 - 0.28 (Greatest Diversity Neighbourhoods)
- 0.29 - 0.54 (Greater Diversity Neighbourhoods)
- 0.55 - 0.66 (Lower Diversity Neighbourhoods)
- 0.67 - 0.88 (Lowest Diversity Neighbourhoods)
- Peel Boundary

0 5 10 20 Kilometers

**Note:** The closer the 'CDI' is to "0", the greater the cultural diversity in the neighbourhood, and the closer to "1", the lower the cultural diversity in the neighbourhood.)

Source: Statistics Canada, Census of Canada, 2001

Prepared by Srimanta Mohanty  
for the Social Planning Council of Peel,  
November 24, 2005.

## Cultural Diversity & Socio-Economic Status (Source: Mohanty, 2007)

SEI CDI	Most Developed NBDS.	More Developed NBDS.	Less Developed NBDS.	Least Developed NBDS.
Greatest Diversity	Gore		<b>Hurontario</b>	<b>Malton</b>
Greater Diversity		Streetsville, Creditview, and Erin Mills/ Erindale	<b>Bramalea, Central Brampton and Cooksville/Dixie</b>	
Lower Diversity	Meadowvale	Heartlake		
Lowest Diversity	Caledon (Urban) and Bolton	Clarkson/ Lorne Park	Port Credit/ Lakeview	

\*NBDS.=> Neighbourhoods



# Socio-Economic Status & Cultural Diversity by Peel Neighbourhoods, 2001

Simcoe County

Dufferin County

York Regional Municipality

Rural Area (Part of L0P and LON)

Wellington County

Toronto Division

Halton Regional Municipality

## Legend

### Socio-Economic Index (SEI)

-  0.31 - 0.40 (Most Developed Neighbourhoods)
-  0.41 - 0.55 (More Developed Neighbourhoods)
-  0.56 - 0.85 (Less Developed Neighbourhoods)
-  0.86 - 1.11 (Least Developed Neighbourhoods)
-  Peel Boundary

### Cultural Diversity Index (CDI)

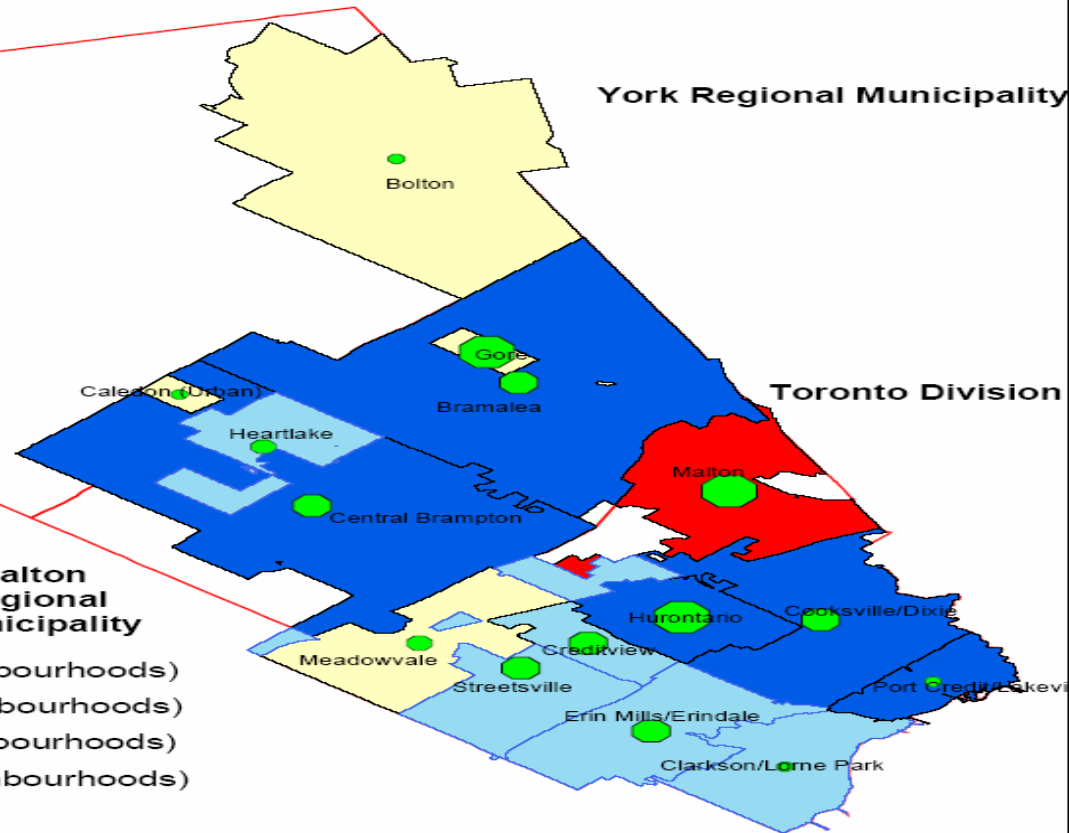
-  0.02 - 0.28 (Greatest Diversity)
-  0.29 - 0.54 (Greater Diversity)
-  0.55 - 0.66 (Lower Diversity)
-  0.67 - 0.88 (Lowest Diversity)

Note: There appears to be an inverse relationship between cultural diversity and socio-economic status of the Peel residents.

Source: Statistics Canada, Census of Canada, 2001

0 5 10 20 Kilometers

Prepared by Srimanta Mohanty  
for the Social Planning Council of Peel,  
November 24, 2005.





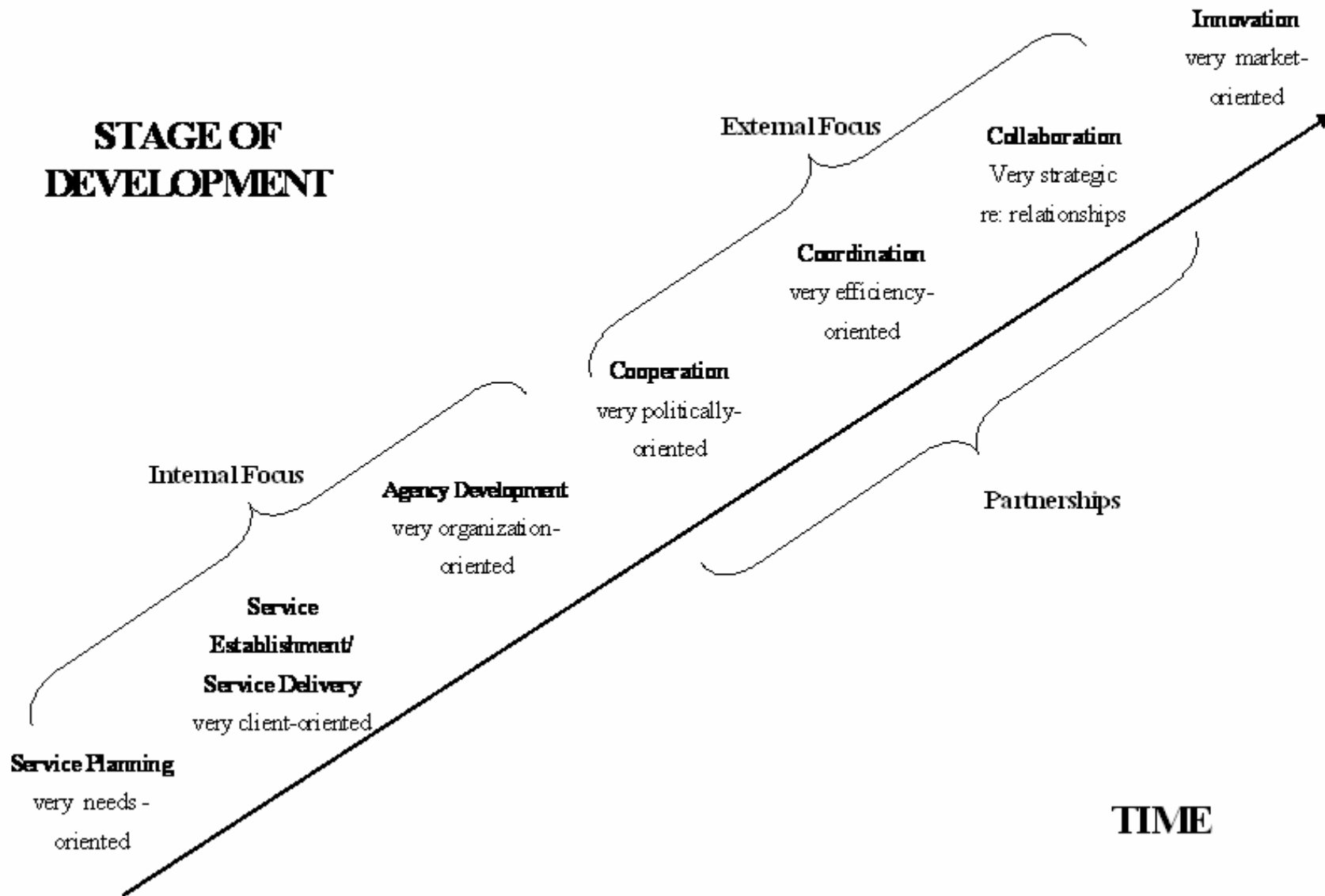
# **PART-2**

SERVICES AVAILABLE TO  
DIVERSE COMMUNITIES IN PEEL



**A FRAMEWORK FOR UNDERSTANDING THE DEVELOPMENT OF HUMAN SERVICES SYSTEMS IN LOCAL REGIONS**

**STAGE OF DEVELOPMENT**



Source: Paula DeCoito, The Social Planning Council of Peel, 2002.

## **Response of Peel's Human Services Sector to Cultural and Racial Diversity in the Population**

### **1. Establishment of Immigrant-Serving Agencies:**

- **1970's/80's:**           **Creation of ethno-specific agencies/multi-ethnic immigrant-centered agencies**
- **1990's to present:**   **Expansion and diversification of services offered to immigrants**
- **What's Next?**           **Specialized services for specific immigrant and ethnic groups**

**The Canadian Charter of Rights and Freedoms permits ethnic groups to create their own agencies. This legal right is supported in principle by Canada's Multiculturalism Policy.**



# **Response of Peel's Human Services Sector to Cultural and Racial Diversity in the Population**

## **2. Mainstream Agencies: Organizational Change**

- **1980's: Training (anti-racism, cross-cultural communication, etc.)**
- **1990's: New Policies, Programs and Partnerships**
- **2000+: Organizational Change for "Cultural Competence"**

## Major Organizational Goals of Partners

Type of Agency/Partner	Major Area of Expertise	Long Term Systemic Goal to be Achieved via Partnership	Primary Source of Social Policy Support
<b>Mainstream Agencies</b>	Service-Specific	<ul style="list-style-type: none"> <li>• To provide culturally appropriate services to all ethnic groups</li> <li>• <b>Client expansion</b></li> <li>• Market share increase</li> </ul>	<ul style="list-style-type: none"> <li>• Canadian Charter of Rights and Freedoms</li> <li>• Canadian Human Rights Legislation</li> </ul>
<b>Ethno-Specific Agencies</b>	Culture Specific	<ul style="list-style-type: none"> <li>• To provide a wide range of culturally appropriate services to (a) specific ethnic group(s)</li> <li>• <b>Service expansion</b></li> <li>• One stop shopping for (a) specific ethnic group(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Canada's Multiculturalism Policy</li> <li>• Canadian Charter of Rights and Freedoms</li> </ul>

## Problems related to settlement: Common to most immigrants

- Language and cultural differences
- Employment
- Affordable housing
- Systemic and institutional barriers
- Lack of social support system
- Sponsorship breakdown

# Gaps in Services for Diverse Communities in Peel

- 1. Settlement Services**
- 2. Employment Training and Career Planning**
- 3. Counseling and Support Services**
  - Families
  - Single Mothers
  - Youth; youth in the correctional system
  - The Elderly
  - People with disabilities
- 4. Educational Support Services for children & youth (remedial)**
- 5. Addictions Treatment Services**
- 6. Mental Health Services**
- 7. Advocacy**
  - Housing
  - Education the public school system
  - Health care
  - Ontario works
  - Police
- 8. Money Management**
- 9. Leadership /Civic training**
- 10. Constructive anti-racism training**

# Infrastructure for Diversity Competence and Equity in Peel

- 48 agencies that specialize in serving immigrants and visible minorities
- Two agencies devoted to the coordination of services for immigrants and visible minorities in Peel (MIAG & PMC)
- Regional Diversity Roundtable for Peel Region
- Social Planning Council of Peel: Research and Training for Diversity Competence

**A LIST OF SOME OF THE HUMAN SERVICES AGENCIES SERVING IMMIGRANTS  
AND VISIBLE MINORITIES IN PEEL REGION**

**1. ETHNO-SPECIFIC AGENCIES**

South Asians

- India Rainbow Community Services (Brampton office) ..... 905-459-0159
- India Rainbow Community Services (Mississauga office)..... 905-275-6799
- Muslim Community Services ..... 905-790-1910
- Muslim Community Centre Inc. .... 905-569-6222
- Punjabi Community Health Centre ..... 905-273-4884

Blacks (African, Caribbean, Canadian, etc.)

- African Community Services of Peel (Brampton office) ..... 905-460-9514
- Caribbean Association of Peel ..... 905-890-2676
- Congress of Black Women of Canada/Brampton Chapter..... 905-840-3378
- Congress of Black Women of Canada/Mississauga Chapter..... 905-608-0126
- United Achievers ..... 905-455-6789

Chinese

- Brampton Chinese Association ..... 905-458-4159
- Chinese Association of Mississauga ..... 905-275-8558
- Chinese Golden Age Club of Mississauga ..... 905-507-2280
- Mississauga Chinese Business Association ..... 905-625-6222
- Toronto Chinese Community Services Association (Peel Office) ..... 905-615-9500

Arabs/West Asians

- Afghan Women’s Counselling and Integration Community Support  
Organization ..... 905-279-3679
- Canada-Palestine House ..... 905-270-3622

Southeast Asians

- The Indonesian Association ..... 905-567-8495
- Vietnamese Community Centre ..... 905-891-3825

Filipinos

- Brampton Filipino Seniors Club ..... 905-792-7422
- Filipino Seniors of Mississauga ..... 905-275-1372

Latin Americans

- Academia Association of Brampton ..... 905-453-8606
- Grupo Folclorico of Brampton ..... 905-451-7264

Italians

- Mississauga Italian Canadian Benevolent Association ..... 905-502-6003

Polish

- Polish Immigrant and Community Services of Peel ..... 905-403-8860
- John Paul II Polish Cultural Centre ..... 905-306-9900

Portuguese

- Portuguese Community Centre of Brampton ..... 905-840-6061
- Portuguese Club of Mississauga Inc. .... 905-275-6844

## 2. MULTI-ETHNIC IMMIGRANT SETTLEMENT AGENCIES

(Serving Immigrants and Refugees of different ethnic backgrounds)

AGENCY/ORGANIZATION	TELEPHONE	WEB-SITE (if available)
Catholic Cross-Cultural Services	905-457-7740/ 905-273-4140	
Elder-Help Peel	905-457-6055	
Multicultural Inter-Agency Group	905-270-6252	<a href="http://www.miag-spc.org">www.miag-spc.org</a>
Peel Multicultural Centre	905-608-0075	<a href="http://www.peelmc.com">www.peelmc.com</a>

\* These agencies also provide a wide range of community development and organizational development services to immigrant organizations and “mainstream” human service agencies that want to provide culturally appropriate services to their clients.

### 3. NEIGHBOURHOOD COMMUNITY SERVICE CENTRES \*

(Providing Settlement Services to Immigrants and Refugees of different ethnic backgrounds)

<b>AGENCY/ORGANIZATION</b>	<b>TELEPHONE</b>	<b>WEB-SITE (if available)</b>
Brampton Multicultural Centre	905-790-8482	<a href="http://www.bmccentre.org">www.bmccentre.org</a>
Brampton Neighbourhood Resource Centre	905-452-1262	<a href="http://www.bnrc.org">www.bnrc.org</a>
Caledon Community Services	905-584-9460	<a href="http://www.aledoncommunityservices.org">www.aledoncommunityservices.org</a>
Dixie Bloor Neighbourhood Centre	905-629-1873	<a href="http://www.dixiebloor.ca">www.dixiebloor.ca</a>
Inter-Cultural Neighbourhood Services	905-273-4884	<a href="http://www.icnsspeel.org">www.icnsspeel.org</a>
Malton Neighbourhood Services	905-677-6270	<a href="http://www.maltonservices.org">www.maltonservices.org</a>

\* These agencies provide a wide range of services for the general population in their neighbourhoods. Services specifically designed for new immigrants and refugees are one of the many types of services they provide.



## Media Outlets for Diverse Communities in Peel by Top 3 Languages

### 1. Punjabi

<b>Newspapers</b>	<b>Television Services</b>	<b>Radio Stations/Programs</b>
Asia Times Phone: 416-445-3555	SSTV S.S TV Inc. Phone: 905-677-2721 Email: <a href="mailto:surradio@netrover">surradio@netrover</a>	CKLN (88.1 FM) CKLN Radio Inc. Phone: 416-595-1477 <a href="http://www.mastindia.com/toronto/t-radio.html">www.mastindia.com/toronto/t-radio.html</a>
Ajit Weekly Phone: 905-671-9612 <a href="http://www.ajitweekly.com">www.ajitweekly.com</a>		
Sikh Press Phone: 905-673-1387		
Quamantry Bardesi Phone: 905-791-9999		
Weekly Panj Pani Phone: 905-612-7281		
Awaaz Phone: 905-795-8282 <a href="http://www.weeklyvoice.com">www.weeklyvoice.com</a>		

### 2. Polish

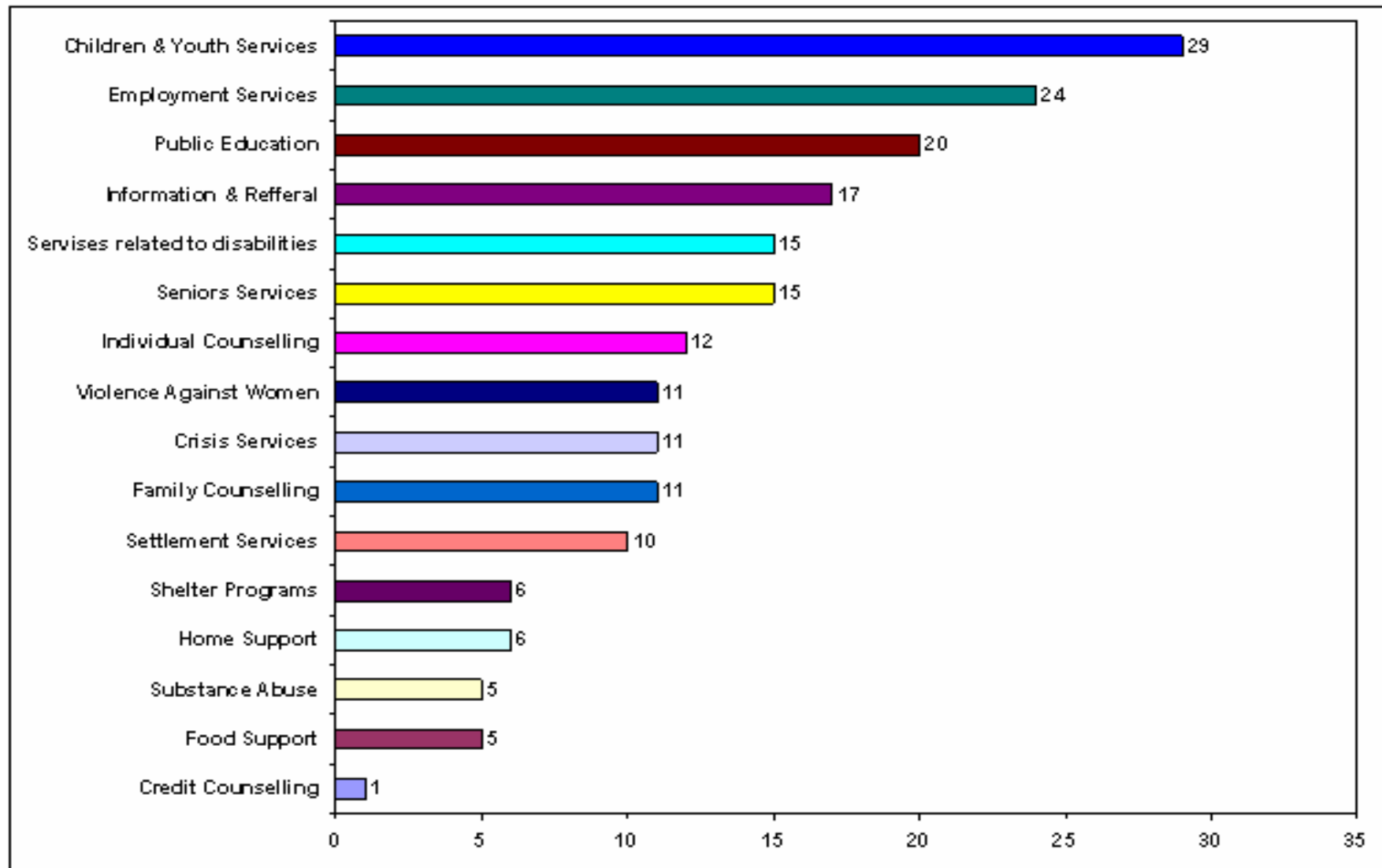
<b>Newspapers</b>	<b>Television Services</b>	<b>Radio Stations/Programs</b>
Promyk Phone: 905-273-4895		CHIN -FM
Tygodnik Polski/Polish Weekly news Phone: 905-567-6498		CIAO CKMW Radio Ltd Phone: 416-213-1035

### 3. Chinese

<b>Newspapers by Language</b>	<b>Television Services</b>	<b>Radio Stations/programs</b>
Chinese News Phone: 416-504-0761	Fairchild Television Phone: 905-889-8090 Email: <a href="mailto:prgtor@ftv.com">prgtor@ftv.com</a>	Radio Canada International (RCI) Email: <a href="mailto:info@rcinet.ca">info@rcinet.ca</a>
Herald Monthly Phone: 416-492-4578 <a href="http://www.cchc.org">www.cchc.org</a>		CHIN-FM
Ming Pao Daily News (Toronto) Phone: 416-321-0088 <a href="http://www.mingpao.com">www.mingpao.com</a>		CHIN Johnny Lombardi Way 416-531-9991 Email: <a href="mailto:Info@chinradio.com">Info@chinradio.com</a>
Chinese Senior News Phone: 416-598-3444		

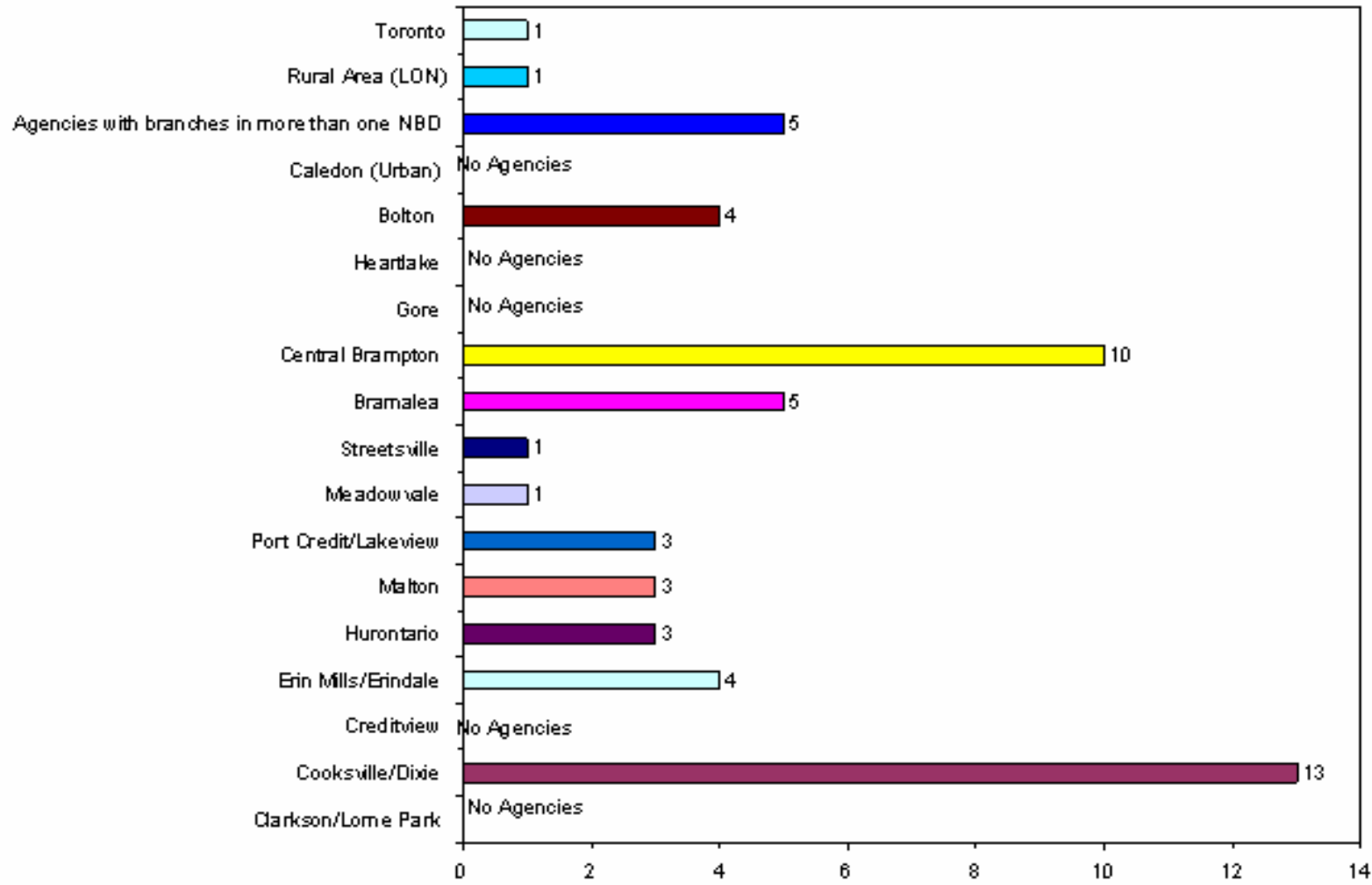
(Source: A Diversity Management Tool Kit - DeCoito, P. & Williams, L., 2006.)

# Number of United Way of Peel Funded Agencies by Services, 2006/2007



Source: United Way of Peel, Agency Directory 2006/07

# Number of United Way of Peel Funded Agencies by Peel Neighbourhoods, 2006/2007



## Other Resources on Services in Peel Neighbourhoods

- Community services
- Elementary schools
- Services for children

Available at:

([http://www.successby6peel.ca/pdf/services\\_peel.pdf](http://www.successby6peel.ca/pdf/services_peel.pdf))

Contact: Sarah Cannon, Planner, Region of Peel Planning Department.

# Conclusion

- Peel has a very high level of ethnic diversity in its population.
- Peel has a system of services specifically focused on immigrants and visible minorities.
- Traditional mainstream agencies in Peel are developing their organizational capacity to serve immigrants and visible minorities.

# Implications for Peel's Human Services Sector

- **Increased demand for culturally appropriate services.**
- **Increased demand for diversity management training for health and social services organizations.**
- **Increased demand for cross-cultural training for staff.**

## Issues for Consideration

- What are the implications of the cultural characteristics of Peel's population for the provision of human services to that population?
- What kinds of employment and income support services would be most value to immigrants and VM groups in Peel?
- To what extent are the various human services and employment support programs in Peel addressing the socio-economic needs of diverse population?

## FUTURE RESEARCH

- ❖ **Socio-economic Status by Visible Minority Groups in Peel, 1996 & 2001.**



# New Approach for improving the QOL in Peel

**3-GAP  
Approach**

```
graph TD; A[3-GAP Approach] --- B["3G  
Growth  
Governance  
Guidelines"]; A --- C["3A  
Accessibility  
Awareness  
Attitudes"]; A --- D["3P  
Participation  
Policies  
Projects"]
```

**“3G”**  
Growth  
Governance  
Guidelines

**“3A”**  
Accessibility  
Awareness  
Attitudes

**“3P”**  
Participation  
Policies  
Projects

## Contact Information

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**Tel: 905.629.3044**  
**Fax: 905.629.7773**



**Thank you.**

